

YORK MEDICAL PRACTICE PATIENT GROUP MEETING
Thursday 28th January 2021
1pm via Zoom

Chair: Peter Henderson
Minute-taker: Joyce Jacobs

PRESENT: Penny Alexander (PA), Stephen Alexander (SA), Richard Bedwell (RB), John Crook (JC), Maggie Ennis (ME), Margaret Hewitt (MH), Paul Leonard (PL), David Parker (DP)

This was an informal meeting held in the absence of any clinician and Lauren Hoadley (LH), Practice Manager, who had asked to be excused because the pressure of her duties in the roll-out of the Covid vaccine

1 **Apologies:** Ken Mason

2 **EMIS:** The complaint to EMIS Patient Access was discussed. JJ said she would draft an email and send it round for approval before letting LH see it. She would then send an email to EMIS.

3 **AOB:** Dr Parson's retirement was discussed. His final day at the Surgery is Wednesday 24th February.

4 **Date of next meeting:** It was decided to maintain the schedule of the meetings, especially as LH would still be involved with the vaccination programme in February.

The date of next meeting: Thursday 25th of March at 1pm on Zoom
Chair: Peter Henderson.
Minute taker: Joyce Jacobs