

YORK MEDICAL PRACTICE PATIENT GROUP MEETING

Tuesday 27 May 2025

12.00 in the Meeting Room

MINUTES

Chair: Peter Henderson (PH)

Minute taker: Jeannie Edwards (JEE)

1. *Present:
 - a. Chair : Peter Henderson (PH), Richard Bedwell (RB), Jeannie Edwards (JEE) , Maggie Ennis (ME), Lucy Hunt (LuH), Dr Watts (CW) Lauren Hoadley (LaH) for part of the meeting prior to going on maternity leave.
2. Apologies for absence:
 - a. Carole Boothman (CB) Margaret Hewitt (MH), Graham Sanderson (GS), Andy Crawford (AC), Paul Leonard (PL).
3. Minutes of March 2025 meeting
 - a. Approved.
 - b. Matters arising
 - i. PH advised the Letter from the PPG relating to the detrimental effect of the increased NI charges on the Practice was sent to Munira Wilson our MP, who acknowledged it and has raised the issue.
 - ii. More committee members have joined the WhatsApp group, with only one preferring not to join.
4. *Interest groups (PH) – update
 - a. The focus is currently on Prescriptions and specifically the failure to coordinate and consolidate multiple items onto one script.
 - b. They would like to discuss this with the Practice Pharmacist. CW advised that the new Pharmacy Technician, Preeti Gurung has been tasked with the role of synchronising prescriptions, based on clinical reasoning. Backstop is reauthorisation for safety. In addition, individual patients can ask that prescriptions be synchronised. Preeti is happy for representatives of the Group to meet the Pharmacist and Dr Sindu Pathmabaskaran who is the Practice's prescribing lead. **Action PH**
5. *PCN PPGs (PH) – Update
 - a. Met with four other practices. No new initiatives this year so a 'rollover' with a focus on the effective use of the existing additional staff provided by the PCN. The emphasis will be

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on what happens in practices through their contribution. Currently there are no additional funds available and no expansion of the functions are currently proposed. As PCN Patient Groups there is little we can positively contribute to currently.

- b. CW indicated that generally there are staffing issues in General Practice given current budgets leading to a significant number of qualified GPs being unemployed. Some Practices are not prepared to pay fully qualified doctors and opt for cheaper options.
- c. Held bi-annually so next meeting is in November '25.

6. *CCGPGN Meeting (ME)

- a. 10th June will be the final meeting within the coordination, support & direction of CCGPGN.
- b. There are general cuts with the CCG but ME had news that the RGPA may take it over. Penny Taylor from the RGPA, is going to be invited to the meeting on 10th June.

7. *Newsletter update (ME)

- a. Thanks to Lucy, Andy and to the Doctors, plus Physician Associate who contributed.
- b. 50% go by email to the practice, - ten or twelve thousand patients have this facility
- c. The newsletter is on the Practice website. Aspects of the article by Dr Watts are located on the PG noticeboard and website.

8. *Staff changes (LaH)

- a. Preeti Gurung is new pharmacy technician
- b. Lauren on maternity leave at the end of this week.
- c. Glyndwr Whitworth – has retired and there will be a formal Farewell on 5th July. A Retirement Wishes book will be opened in the practice. The practice staff are covering all of Glyndwr's roles.
- d. New doctors have settled in.

9. *Waiting times for appointments (LaH)

- a. Nurses - same day
- b. Physician Associate in 10 days
- c. Any GP in 2 weeks; specific GP, male or female, may take longer.
- d. Saturday and evening appointments are popular. Only one evening available at the time but hoping to expand on that.

10. *Compliments and Complaints (LaH)

- a. 3 more 5 star* google reviews
- b. Kadian Thomas, General Practice Nurse, gave a very good service.
- c. One complaint around a prescription, which was identified as resulting from an error by the Pharmacy causing a delay.

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11. *AOB

12. *Patient Group issues

- a. A condolence card was sent recently, by ME, on behalf of the Group to Glyndwr after the death of her husband. We now learn that she left the Practice in January and now is officially retired. It was agreed we would send a card wishing her all the best in her retirement. **Action ME**

Date of next meeting: Tuesday 29 July 2025 at 12.00 (unless otherwise informed)

* Indicates a recurring item for every meeting.